

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): M.J. Buco et al.
Docket No.: YOR920030592US1
Serial No.: 10/776,548
Filing Date: February 11, 2004
Group: 2163
Examiner: Angela M. Lie

Title: Method and Apparatus for Representing and Managing Service Level
Agreement Management Data and Relationships Thereof

AMENDMENT AND RESPONSE TO OFFICE ACTION

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 29, 2008, Applicants request reconsideration of the above-identified application in view of the amendments and remarks below.